

Thanks for choosing FedEx for your shipments! We would like for you to take a few minutes to understand if the privilege applies to your situation.

- + It applies to the employees of some airlines. FedEx does not have agreements with all airlines and their subsidiary carriers.
- + Cut off for interline packages is 15:00.
- + A black out period may occur close to Christmas. All shipments move on a space available basis only.
- + Personal Airline ID is required. ,
- + Discount shipping is for Personal use only. Shipments for friends will not be processed!
- + Must be a permanent airline employee* for at least 6 months. Limit is 10 packages/day and they cannot exceed 150 lbs (including DIM) total. Some perfumes can be hazardous material. Each bottle must be inspected by one of our dangerous goods specialists.
- + Personal effect.. food. vitamins.. prescription and non-prescription drugs are prohibited to man~ countries. Please clarify doubts by calling 1-800-463.3339

- + Personal shipments of alcohol are NOT accepted
- + No kraft/brown or Gift wrap paper on outside of packaQe.
- + Discounts are effective on freight charges Only.**, All surcharge or special handling fees such as: declared value, remote area surcharges or Saturday delivery are not discounted, No reduced rate is available on duties& taxes, declared value charges, surcharges, and handling fees (for example, Saturday delivery charge or signature fee). International Economy or FedEx First are not available. The purchase of declared value coverage at time of shipping IS available (no discount applies),
- + Shipments ARE NOT eligible for reroutes. NO expedites, refunds or. credits. Money back guarantee is NOT applicable,
- + Shipments are priced on a per package basis. A multiple piece shipment (MPS) can be accepted for the ease of processing. However, the rate for each individual package should be calculated as if all pieces were separate shipments.

- Shipper based discounts only, no Collect or 3rd Party Billing.
\$7.00+GST minimum charge. This amount may vary according to the fuel surcharge or other reason that FedEx considers appropriate. Payable by: cash, cheque, or credit card. No account numbers may be assigned. Shipper must sign the signature release on the awb, (if not, only one delivery attempt will be made and the package will be made available for pickup at the nearest hold station). All interline partners may file a claim for lost or damaged packages. They DO have the option.
- + Interline employees must drop off packages directly at a FedEx station. No pick up/delivery courier service available.

(Spouses are eligible if proper identification is provided. On leave, other family members or retired employees are not eligible (except for retired American Airlines & Air Canada employees)*

*(**) other restrictions may apply*

ABUSE OF PRIVILEGES

- You cannot use the shipping discount for friends or family members (other than spouses).
- You cannot use the discount to ship non-personal (i.e. business) shipments.
- You cannot violate any eligibility requirements for discount shipping.
- You cannot be rude, threatening, or show abusive behaviour toward a FedEx employee.

If an interline employee is abusing the discount shipping privilege, or is displaying any abusive behavior toward a FedEx employee, the Airline will be notified and may lose that privilege.

We want you to have a pleasant experience with Fed Ex. Please help us continue honouring the benefit of interline discount by complying with the above rules and being courteous with Fed Ex employees.

FedEx Management

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